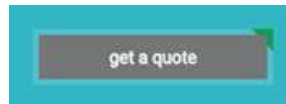




Welcome to Pacific Indemnity's email newsletter

This newsletter contains the following:

- "Incident" logging and reporting – Professional Indemnity Risk Management
- Non-Complying Building Products and Professional Indemnity
- CGU licence transfer to Insurance Australia Limited (IAL)



"Incident" logging and reporting – Professional Indemnity Risk Management

When it comes to **awareness and notification of potential claims in PI insurance**, a **solution is needed**. In an organisation, Senior Management does not always know of problems and issues at the coal face. An

...Senior Management does not always know of problems and issues at the coal face...

incident register could be a **powerful tool to assist in monitoring risks, managing exposures and improving service risk quality**, and could be as **simple** as a **spreadsheet** stored in a **shared drive**.

[Read more](#)

Non-Complying Building Products and Professional Indemnity

Risk exposure from the **specification** and **certification** of **non-compliant building products** will be a **focus** for **professional indemnity insurers** in the wake of recent events.

...increased scrutiny by underwriters ... focused risk assessment questions and ... standard endorsements (relating to non-complying building products)...

So how does this **affect Professional Indemnity Insurance Coverage?**

[Read more](#)

Transfer Of CGU Insurance Limited Business Into Insurance Australia Limited

Pacific Indemnity Underwriting Solutions Pty Ltd, specialises in Professional Risk insurance (including Professional Indemnity Insurance, Malpractice Insurance, Information & Communication Technology Insurance and similar products).

In arranging this insurance, Pacific Indemnity is acting on behalf of the insurer, CGU Insurance Limited ABN 27 004 478 371 AFSL 238291.

What is happening?

CGU Insurance Limited ABN 27 004 478 371 has had its Federal Court of Australia Confirmation Hearing and has received approval to transfer all of its insurance into a related company Insurance Australia Limited ABN 11 000 016 722 (IAL) on the 1 August 2017. CGU's application was one of seven happening at the same time, as separate IAG businesses are transferred into IAL.

What does this mean for your customers?

The transfer will have no impact on your customers. The terms of your customer's policy will not change after the transfer date other than IAL becoming the insurer under the policy; there will be no impact on claims; and your customers' policies will continue to operate and be renewed in the same way.

[Read more in FAQs](#)

Did you know???



Username
Password
FORGOT PASSWORD submit

Your **Renewals** can be transacted via the **Portal**. **Expiring details** are **pre-populated** for you, all you have to do is **update where required**.

Forgotten Your Password?

Click [FORGOT PASSWORD?](#), enter and submit the requested details to get an email to reset your password

Don't have a Portal login?

Click [CONTACT US](#) or Email the following details to underwriting@pacificindemnity.com.au:

- Your Full Name
- Brokerage Name & branch (if relevant)
- Email address
- Contact Phone Number

Want to know more?



Visit our website...

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Kind regards,

The Team at Pacific Indemnity

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